

Nordic Application Specialist

Would you like to contribute to something truly worthwhile? As our new Application Specialist you will be part of a company that is on the cutting edge of software development for cancer treatment. RaySearch takes great pride in having highly educated staff and very low staff turnover. The company offers great staff benefits, flexible working environment and the benefit of working for a good cause.

About the Position

RaySearch is looking for an additional application specialist to join the organization. In this role you will be a part of RaySearch's international service team and will primarily focus on the Nordic markets, where you will work close to our Sales representatives and distributors for these regions. The position is fulltime and provides great opportunity to travel and where home based work is a possibility.

At RaySearch the service department is an international and dynamic team of different backgrounds and skillsets, responsible for installation, support and training for customers. We offer an international work environment where we collaborate closely with our colleagues and distributors in the US, Europe and Asia/Pacific.

As application specialist, you will primarily work with user trainings and sales demonstrations of our treatment planning system RayStation. This is mostly done on client sites but also in our training center in Stockholm, by webinars and at conferences. Your tasks will include planning, performing and documenting application trainings as well as creating and developing training materials. You will be responsible for assisting and guiding new customers as well as for maintaining the long-term relationship with established users.

The position also includes answering tenders and providing customer support through our web community, by email and by phone. For distributor

markets in the region you will support the service organization of our distributors in the mentioned activities.

Experience & Skills

Required

- BSc or MSc degree in medical physics, dosimetry or similar
- Clinical experience in radiotherapy
- Excellent English skills

Meriting

- Experience from the medical device industry in general and radiotherapy in particular
- Clinical experience of RayStation
- Experience of training and education
- Experience of customer and sales support
- Russian/Swedish/Danish/Norwegian/Finnish language skills
- Experience of work in international environments

Personal Profile

We are looking for a radiation dosimetrist or physicist with a practical understanding of clinical radiotherapy. You are flexible and enjoy a dynamic environment where you can travel and meet new people. You are a good communicator with the ability to identify and understand customer needs and adapt easily to new contexts. When faced with a challenge, you look for solutions and are not afraid to take initiatives. We also believe that you are service minded and a good teacher.

Apply

You are welcome to send your application including a resume and a cover letter, to work@raysearchlabs.com. Please mark the application “Nordic Application Specialist”.

For further information please contact hanna.engstrand@raysearchlabs.com, Physics & Application Support Manager.

This position will remain open until a suitable candidate is found

Join us to revolutionize cancer treatment!